

information

SA Metropolitan Fire Service



MFS issues warning over non-transmission of fire alarm message to MFS caused by Telstra outage.

Tuesday, 11 August 2015

South Australian Metropolitan Fire Service (MFS) is aware that there is a Telstra outage affecting landline consumers in Port Pirie, Port Augusta, Whyalla and Port Lincoln covering the top of the Gulf and Eyre Peninsula.

MFS advises consumers connected to a monitored fire alarm system that in the event of a fire the monitored alarm will not transmit a message to the Fire Service.

Consumers affected by this outage are advised that all MFS Fire Stations in these areas are currently staffed and will remain staffed until the outage is rectified.

To report a fire in any of these locations please either phone triple zero or physically go directly to your nearest Police, Fire or Ambulance station.

MFS requests that the public only use the triple zero phone number in an emergency, not to test their phones.

Repeating all MFS stations will be staffed by trained personnel until this situation is rectified.

www.mfs.sa.gov.au

For media enquiries and interviews call the MFS Media Line on (08) 8204 3770